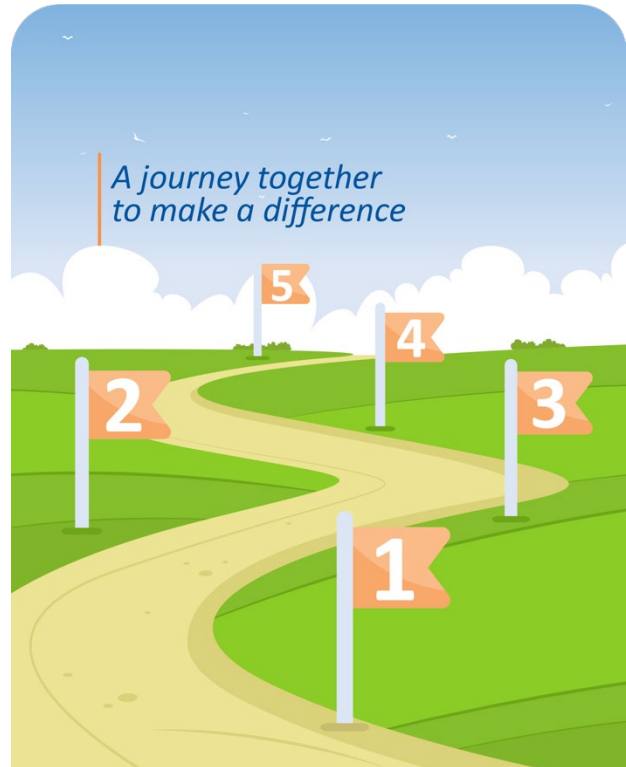


# Journey to Success

*Your QIO is always here to support as you navigate your self-directed path.*

- 1 Step 1: Assess**  
Complete the care transition assessment and root cause analysis (RCA) to identify your program's strengths and opportunities for improvement.
- 2 Step 2: Select Strategy**  
Evaluate findings, review resources, and select the most appropriate strategy to address your identified gap.
- 3 Step 3: Implement**  
Develop a strategy tree and implement tactics.
- 4 Step 4: Monitor Results**  
Determine if the strategy is working and make adjustments to your intervention accordingly.
- 5 Step 5: Learn**  
Attend HSAG Care Coordination quickinar sessions or review past recordings to learn from subject matter experts.



Find more care coordination resources at: [www.hsag.com/hqic-readmissions](http://www.hsag.com/hqic-readmissions)