

Vaccination Root Cause Analysis and Action Plan

Vaccination(s): _____

#	Question	Response	Plan <small>(See possible change ideas on page 2)</small>	Date Plan Complete	Outcome
1	QA*: Is the reported patient/and or staff vaccination rate accurate? (See Network email)				
2	VL*: Is the vaccine readily available at the facility?				
3	QA*: Is there a system in place to track when the vaccine is not available/administered at the facility?				
4	QA*: Is there a process in place to administer the vaccine to staff members?				
5	QA*: Are the patient and staff vaccination trackers complete and up to date?				
6	QA*: Have all patient and staff vaccinations been entered in **EQRS?				
7	VH*: Do you have a vaccination manager or staff point person to educate patients and staff that are hesitant to get the vaccine?				
8	VH*: How often is the facility educating patients and staff that have not received the vaccine?				

9	VH*: What reasons do patients and staff give for not accepting the vaccination?				
10	VH*: Is there a process to review vaccinations weekly with your Interdisciplinary Team (IDT) and during monthly quality meetings?				

*QA= Quality Assessment, VH = Vaccine Hesitancy, VL =Vaccine Logistics, **EQRS-End Stage Renal Disease Quality Reporting System

Vaccination Acceptance Change Ideas

Quality Assessment (QA)

- Review vaccination trackers weekly with the IDT and medical director and designate staff to follow up.
- Track and report vaccinations received by patients and staff outside of the facility.
- Confirm all vaccinations have been entered in EQRS.

Vaccine Logistics (VL)

- Maintain relationship with local Department of Health or Federal Dialysis Vaccination program for assistance/guidance.
- Form partnership with second location if unable to get vaccine.
- Involve medical director in vaccination efforts.
- Other facility-specific change idea.

Vaccine Hesitancy (VH)

- Engage in open conversations about barriers (cultural issues, fears, unknowns).
- Offer reward system for getting the vaccine.
- Promote acceptance of the vaccine—a team approach.
- Look for a role model among staff to promote vaccine compliance within their circle of influence.
- Share specific vaccine fact sheet.
- Designate a patient peer mentor to share positive points with others.
- Other facility-specific change idea.

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