



# *Learning Forum Friday Interpreting Your 2015 PQRS\* Feedback Report*

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\*Physician Quality Reporting System



# Purpose of Learning Forum Fridays (LFF)

- HSAG will share monthly announcements from the Centers for Medicare & Medicaid Services (CMS) on quality programs.
- HSAG will highlight and provide an open forum for requests from practices, networking opportunities, and sharing of best practices.

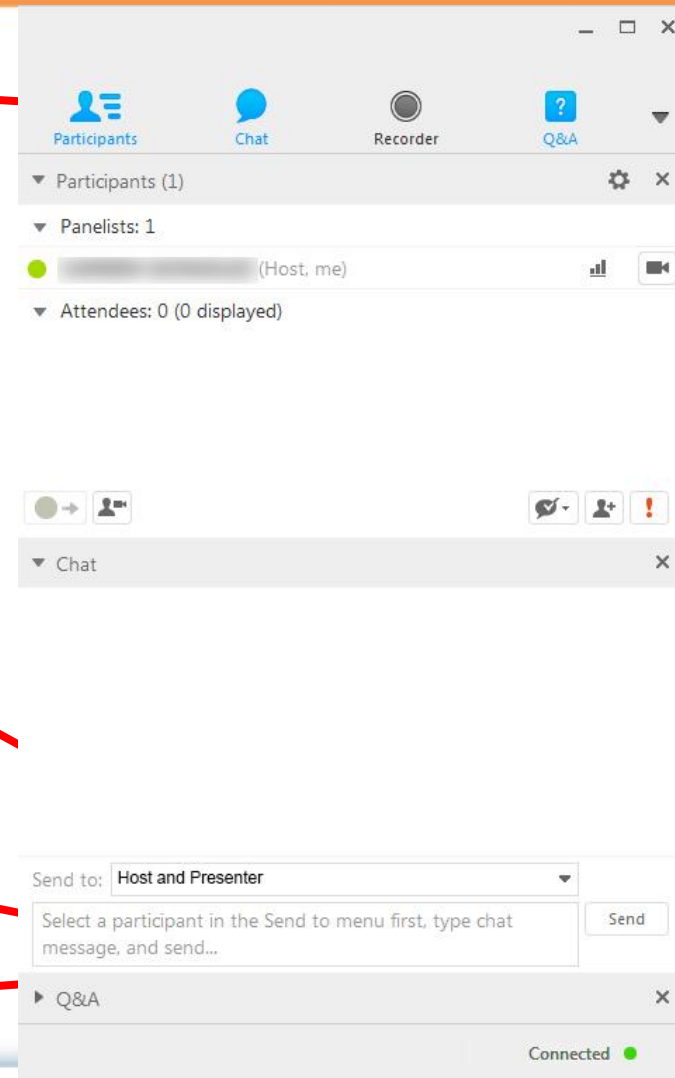


# Welcome and Housekeeping

- All participants' lines will be muted during the presentation.
- During Q&A, you may unmute your line by pressing \*7 on your keypad.
- To mute your line, press \*6.
- Use the chat box at any time during the presentation to ask a question or make a comment.
- HSAG slides have been posted on the LFF webpage [www.hsag.com/LearningForumFridays](http://www.hsag.com/LearningForumFridays).

# To Submit Questions Via Chat Box

1. To submit a Question, click on the “Chat” option at the top right of the presentation.
2. The Chat panel will open.
3. Indicate that you want to send a question to the Host & Presenter.
4. Type your question in the box at the bottom of the panel.
5. Click on “Send.”



# Learning Objectives

- By the end of this session, participants will be able to:
  - Interpret CMS PQRS 2015 feedback report.
  - Recognize pertinent CMS and HSAG updates related to quality reporting and quality improvement.
  - Identify opportunities to stay informed and participate in HSAG events.

# HSAG Florida Physician Office Team



**Diane Chronis, BS, RN, CMUP**  
*Director, Physician Office Quality*



**Tara T. McAdoo, MSM**  
*Associate Director, Physician Office Quality*



**Angie Anthony, BA**  
*Project Coordinator*



**Christine Laliou Kuykendall, RHIA, CPHQ, IM**  
*Quality Improvement Specialist*

Photo  
Coming  
Soon

**Denise Hudson, NR, CMA**  
*Quality Improvement Specialist*



**Betty Wimbley, MPM, BSCS**  
*Quality Improvement Specialist*

# Acronyms in the Presentation

**APM:** Alternative Payment Model

**CMS:** Centers for Medicare & Medicaid Services

**CQM:** Clinical Quality Measure

**CY:** Calendar year

**eCQM:** Electronic Clinical Quality Measure

**EHR:** Electronic Health Record

**EIDM:** Enterprise Identity Management System

**EP:** Eligible Professional

**MIPS:** Merit-Based Incentive Payment System

**MU:** Meaningful Use

**PQRS:** Physician Quality Reporting Program

**QI:** Quality improvement

**QPP:** Quality Payment Program

**QRUR:** Quality Resource Use Report

**TIN:** Tax Identification Number

# Learning Forum Friday Agenda

- Topics today
  - HSAG and CMS updates
  - Upcoming events
  - Interpreting your 2015 PQRS feedback report
- Q&A



# HSAG Quality Improvement Update

- Time to select your QI interventions!
  - Betty and Christine will be contacting you this month to discuss some areas you would like to focus on improving.

# QPP Flexibility

- There are four proposed options to participate in the QPP. Review the CMS blog below and discuss which option may be best for your practice.



<http://goo.gl/MzY7NT>

# HSAG: Your Knowledge Hub

- Join HSAG's listserv to stay informed and receive preparation tips for the Medicare Access and CHIP\* Reauthorization Act of 2015 (MACRA) and the QPP.
- To join the listserv, email [IHPC@hsag.com](mailto:IHPC@hsag.com) with subject line: **Join MACRA Listserv.**
- View HSAG's latest quickinars on MACRA, located here: <http://www.hsag.com/MACRA>.

# Join the QPP Listserv

- To stay informed of all changes related to QPP, i.e., MIPS and APMs, subscribe to CMS listserv via the link below:



<https://goo.gl/XiHhwB>

# Where Do I Find Resources?



[www.cms.gov](http://www.cms.gov)

[www.hsag.com/physicianoffice](http://www.hsag.com/physicianoffice)

# Upcoming HSAG Events

Visit our webpage for upcoming events

[www.hsag.com/en/events](http://www.hsag.com/en/events)

The screenshot displays a calendar interface for May 2016. The calendar grid shows events for various days of the month. The sidebar on the right includes filters for Audience and States. The navigation menu at the bottom right lists various service categories.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3 FL - Florida NNHQCC Learning Session 3: Tampa +1 more	4 OH - Ohio NHQCC Learning Session 3: Sylvania +1 more	5 AZ - 2016 HAI Prevention Summit +1 more	6 AZ - 2016 HAI Prevention Summit +1 more	7
8	9	10 OH - Ohio NHQCC Learning Session 3: Columbus +2 more	11 AZ - QIN 2016 NHSN Surveillance Definitions	12 FL - Florida NNHQCC Learning Session 3: Pensacola	13 AZ - CANCELLED West Valley Care Coordination Behavioral Health Summit Session #3 +1 more	14
15	16 Advanced APMs in the Quality Payment Program	17 FL - Florida NNHQCC Learning Session: Deland +1 more	18	19 AZ - AZ NHQCC Learning Session: Central Arizona +1 more	20	21
22	23	24 CA - California NHQCC Learning Session 3: Riverside +2 more	25 OASIS Vaccine Review: Influenza and Pneumococcal	26	27 FL - Launching a Quality Improvement Intervention to Improve Quality Measures	28
29	30	31				

# Next Learning Forum Friday Event: October 28, 2016

## [Are You Ready for MIPS or APMs in 2017?](#)

For event topics and registration information please visit:  
[www.hsag.com/LearningForumFridays](http://www.hsag.com/LearningForumFridays)



*Topics and dates are subject to change, so please check the  
webpage for up-to-date information.*



# Interpreting Your 2015 PQRS Feedback Report



# Tips To Keep in Mind

- Make sure EIDM account is active
- Download and review the PQRS feedback report and share performance with entire practice
- File informal review if necessary
- Focus on improving measure performance

# Other Resources

- CMS EHR (Meaningful Use) Incentive program: 1.888.734.6433 (TTY 1.888.734.6563); 8:30 a.m.–7:30 p.m. EST
- FL HSAG Physician Office Team email: [IHPC@hsag.com](mailto:IHPC@hsag.com)
- HSAG website: [www.HSAG.com](http://www.HSAG.com)
- HSAG MACRA webpage: [www.hsag.com/MACRA](http://www.hsag.com/MACRA)
- PQRS Program: [www.cms.gov/PQRS](http://www.cms.gov/PQRS)
- PQRS or IACS\*/EIDM questions, contact QualityNet Help Desk: 1.866.288.8912 (TTY 1.877.715.6222); M–F; 8:00 a.m.–8:00 p.m. EST; [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org)
- QPP: Delivery System Reform, Medicare Payment Reform, & MACRA [www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Value-Based-Programs/MACRA-MIPS-and-APMs/MACRA-MIPS-and-APMs.html](http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Value-Based-Programs/MACRA-MIPS-and-APMs/MACRA-MIPS-and-APMs.html)
- QPP: [www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Value-Based-Programs/MACRA-MIPS-and-APMs/Quality-Payment-Program.html](http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Value-Based-Programs/MACRA-MIPS-and-APMs/Quality-Payment-Program.html)

# Questions?



# Thank you!



*“We are committed to supporting your organization in meeting quality improvement goals and reporting requirements.”*

*Diane*

*Lara*

*Angie*

*Denise*

*Betty*

*Christie*



This material was prepared by Health Services Advisory Group, the Medicare Quality Improvement Organization for Florida, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. FL-11SOW-XC-09222016-01

