

# Upcoming Staff Teach-Back Training

Did you know...

**40–80%** of the medical information patients receive is forgotten immediately,



and **nearly half** of the information retained is **incorrect**.

Over 1/3 of the adult population has limited health literacy.



Limited health literacy is associated with medication errors, increased healthcare costs, and inadequate knowledge and care for chronic health conditions.

## Training Details

<b>Who Should Attend</b>	
<b>When</b>	
<b>Where</b>	
<b>Registration Details</b>	

*(Indicate if no registration is required)*

## Questions? Call:

1. NC Program on Health Literacy (2007). NC Health Literacy. University of North Carolina at Chapel Hill. Retrieved December 1, 2015, from <http://nchealthliteracy.org>.
2. [www.ahrq.gov/sites/default/files/wysiwyg/professionals/quality-patient-safety/quality-resources/tools/literacy-toolkit/healthliteracytoolkit.pdf](http://www.ahrq.gov/sites/default/files/wysiwyg/professionals/quality-patient-safety/quality-resources/tools/literacy-toolkit/healthliteracytoolkit.pdf).