

COVID-19 Vaccination Root Cause Analysis and Action Plan

#	Question	Response	Plan <small>(See possible change ideas on page 2)</small>	Date Plan Complete	Outcome
1	QA*: Is the reported COVID-19 patient vaccination rate accurate? (See Network email)				
2	VL*: Is the COVID-19 vaccine readily available at the facility?				
3	QA*: Is there a system in place to track when the COVID-19 vaccine is not administered at the facility?				
4	QA*: Is there a process in place to vaccinate staff members for COVID-19?				
5	QA*: Are the COVID-19 patient and staff vaccination trackers complete and up to date?				
6	QA*: Have all patient and staff COVID-19 vaccinations been entered in NHSN**?				
7	VH*: Do you have a vaccination manager or staff point person to educate patients and staff that are hesitant to get the COVID-19 vaccine?				
8	VH*: How often is the facility educating patients and staff that have not received the COVID-19				

	vaccine?				
9	VH*: What reasons do patients and staff give for not accepting the COVID-19 vaccination?				
10	VH*: Is there a process to review COVID-19 vaccinations weekly with your Interdisciplinary Team (IDT) and during monthly quality meetings?				

*QA= Quality Assessment, VH = Vaccine Hesitancy, VL =Vaccine Logistics, ** National Healthcare Safety Network (NHSN)

COVID-19 Vaccination Acceptance Change Ideas

Quality Assessment (QA)

- Review vaccination trackers weekly with the IDT and medical director and designate staff to follow up.
- Track and report vaccinations received by patients and staff outside of the facility.
- Run available reports in NHSN to confirm all vaccinations have been entered.

Vaccine Logistics (VL)

- Maintain relationship with local Department of Health or Federal Dialysis Vaccination program for assistance/guidance.
- Form partnership with second location if unable to get vaccine.
- Involve medical director in vaccination efforts.
- Have Social Workers to follow up on patients discharged from another facility prior to receiving the second dose of the vaccine.
- Assist with transportation back to the facility or to another facility to get the second dose of the vaccine (if applicable).
- Other facility-specific change idea.

Vaccine Hesitancy (VH)

- Engage in open conversations about barriers (cultural issues, fears, unknowns).
- Offer reward system for getting the vaccine.
- Promote acceptance of the vaccine—a team approach.
- Look for a role model among staff to promote vaccine compliance within their circle of influence.
- Share specific vaccine fact sheet.
- Designate a patient peer mentor to share positive points with others.
- Other facility-specific change idea.