



# Patient and Family Engagement (PFE) Quickinar Series Session 12

## PFE in Acute Care Hospitals

# OBJECTIVES

- Discuss successes in building a robust PFE Program and Patient/Family Advisory Council (PFAC).
- Identify strategies to grow a PFE Program/PFAC.
- Discuss barriers and mitigation strategies in developing a PFE program/PFAC.

# Presenter

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# Key Concepts

- PFCC is working **with** patients and families, rather than doing **to** or **for** them.
- PFCC core concepts are respect and dignity, participation, information sharing, and collaboration.
- Partner with patients in the delivery of care and in the planning and evaluation of care.
- A patient is more than a statistic or data point.



# Find the Entire PFE Quickinar Series

Recordings and slides are available for every session.

1. Intro to PFE



2. Achieving Patient/Family Centered Care



3. Preparing for PFE Programs



4. PFE to Prepare for Hospital Admission



5. PFE to Prepare for Hospital Discharge



6. Role of PFE in Readmission Prevention



7. Bedside Hand Off to Improve Patient Outcomes



8. Adverse Event Transparency



9. Role of the PFE Advisor



10. Selecting/Training/Engaging Advisors



11. PFE in Critical Access & Small Rural Hospitals



12. PFE in Acute Care Hospitals



# Find the Entire Health Equity Quickinar Series

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1. Health Equity, Hospitals, and CMS Reporting



2. Engaging Leadership in Health Equity



3. Health Equity as a Strategic Priority



4. Collecting and Validating REaL Data



5. Social Determinants and Social Drivers of Health



6. Screening for Social Drivers



7. Culturally Competent Data Training



8. Analysis and Stratification of Health Equity Data



9. Health Equity Interventions



10. Health Equity FAQs Answered



11. Community Paramedicine



12. Identifying Community Health Disparities



13. Community Engagement—Health Equity



# QUESTIONS?



# Thank you!

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