## We Want You!

### **Become a Network Patient Representative (NPR)**



# Here's what a current patient volunteer had to say ...

"If I can help another patient take better care of themselves and cheer them on through their dialysis journey, then all my work as a patient mentor ... will have been worth it!"

—Jasper T., Florida

### **Interested?**

Talk with your facility social worker to complete an agreement form.

### **Questions?**

Call Network 7 at (800) 826-3773.

**WHO** is eligible to be an NPR? You are! Network 7 is looking for patients and family members and caregivers, to represent their dialysis facility or transplant center and become an NPR. We need at least one patient per facility to serve as an NPR. NPRs are individuals who are on dialysis and who:

- Have chosen to volunteer to assist their facility.
- Have the desire to help improve the patient experience of care.
- Are available to meet with patients to discuss questions, challenges, or concerns related to their personal adjustment to dialysis.
- Are willing to represent the patient voice.
- Should be a positive example in their facilities.

**WHAT is Network 7**? Network 7 contracts with the Centers for Medicare & Medicaid Services (CMS) and is dedicated to improving quality of care for people with end stage renal disease. We serve the state of Florida.

**WHEN would I be needed?** We are recruiting NPRs to work with the Network and their facilities now! NPRs must be willing to make a one-year commitment and must have an email address that is checked regularly.

**WHERE would meetings be held?** All interactions with Network 7 will be done via email and/or phone. You would also be working with staff and patients at your dialysis facility.

As an NPR, you may be asked to:

- Provide input into quality improvement activities.
- Write your story for the patient newsletter.
- Help develop/distribute patient education materials.
- Promote patient and family involvement in your facility.
- Complete a facility bulletin board and MORE!

#### Your expertise is needed. We're looking for YOU!

