# COVID-19 Vaccine Acceptance: Change Ideas

## Resident Characteristics (RC)

[ ]  Social Services to follow up on residents discharged prior to receiving the second dose of the vaccine.

[ ]  Offer transportation back to the facility to get the second dose of the vaccine (if applicable).

[ ]  Tracking system in place for those not given vaccine during clinic (COVID+, on antibody therapy) and designated staff to follow up.

[ ]  Other facility-specific change idea.

## Vaccine Hesitancy (VH)

[ ]  Education offered for cultural views.

[ ]  Host town hall meetings to answer all questions.

[ ]  Open conversations about barriers (cultural issues, fears, unknowns).

[ ]  Offer reward system for getting the vaccine.

[ ]  Promote acceptance of the vaccine—a team approach.

[ ]  Look for a role model among staff to promote vaccine compliance within their circle of influence.

[ ]  Share specific vaccine fact sheet.

[ ]  Designate a champion to share positive points with others.

[ ]  Other facility-specific change idea.

## Vaccine Logistics (VL)

[ ]  Maintain relationship with local Department of Health for assistance/guidance.

[ ]  Form partnership with second location if unable to get vaccine.

[ ]  Ensure facility has pharmacy support.

[ ]  Involve medical director in vaccination efforts.

[ ]  Other facility-specific change idea.

This material was prepared by Health Services Advisory Group, the Medicare Quality Innovation Network-Quality Improvement Organization for Arizona and California, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. Publication No. QN-12SOW-TQII-04222021-03