

DIALYSIS PATIENT RESPONSIBILITIES

You have the responsibility to:

- Be an informed patient. Try to learn all you can about your disease, symptoms, treatment options, and your rights and responsibilities as a kidney patient. There are resources and people to help you with this.
- Be prepared for an emergency in the dialysis unit or at home; recognize what an emergency is, what actions must be taken in emergency situations, and have a plan.
- Tell your healthcare team if you don't understand your medical condition or treatment plan and if you have other medical problems, are going to the dentist, being treated by another doctor, or have recently been to the hospital.
- Obtain and take the medications prescribed to you and let your healthcare team know if you have trouble affording your medication or why you are unable to take it because there may be resources to help you. Learn what medications you take, why you take them, the medication strength, and how they should be taken.
- Try to follow your diet and fluid restrictions for better health. If you do not understand or are unable to follow your diet, ask for more instructions.
- Get to and from the facility and arrive on time. Inform the facility if you are unable to make an appointment. This will help the facility stay on schedule for other patients.
- Try to be considerate of others by following facility rules and regulations. Speak respectfully to other patients and staff so you can contribute to a positive environment.



If you have questions or to file a grievance about the care you are receiving at your dialysis facility, contact the Network at

Network 7: Florida

T: 800.826.3773

E: NW7info@hsag.com

**Network 13: Arkansas,
Louisiana, Oklahoma**

T: 800.472.8664

E: NW13info@hsag.com

**Network 15: Arizona,
Colorado, Nevada, New
Mexico, Utah, Wyoming**

T: 800.783.8818

E: NW15info@hsag.com

**Network 17: American Samoa,
Guam, Hawaii, Northern California,
Northern Mariana Islands**

T: 800.232.3773

E: NW17info@hsag.com

**Network 18: Southern
California**

T: 800.637.4767

E: NW18info@hsag.com

3133 East Camelback Road, Suite 140, Phoenix, AZ 85016-4545 | www.hsag.com