

# End Stage Renal Disease(ESRD) Network Learning and Action Network (LAN) Series: Home Modality Quality Improvement Activity

August 14, 2018

**Note:** <u>Computer speakers or headphones are necessary to listen to streaming audio or get</u> <u>dial-in information from registration confirmation email.</u>

# **Streaming Audio**



- Audio for this event is available via INTERNET STREAMING
   No telephone line is required.
- Computer speakers or headphones are necessary to listen to streaming audio.
- NOTE: A limited number of phone lines are available if you are experiencing poor audio quality – send us a chat message!



Note: Computer speakers or headphones are necessary to listen to streaming audio.

## **Troubleshooting Echo**



- Hear a bad echo on the call?
- Echo is usually caused by multiple connections to a single event.
- Close all but one browser/tab and the echo will clear up.



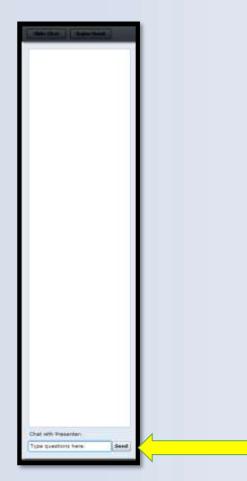
**Example of Two Connections to Same Event** 

Note: Computer speakers or headphones are necessary to listen to streaming audio.

# **Submitting Questions**



Type questions in the "Chat with Presenter" section, located in the bottom-left corner of your screen.



Note: Computer speakers or headphones are necessary to listen to streaming audio.

#### Welcome



Learning and Action Networks (LANs) bring people together around a shared idea, opportunity, or challenge to offer and request information and experiences to improve the identified topic of discussion.

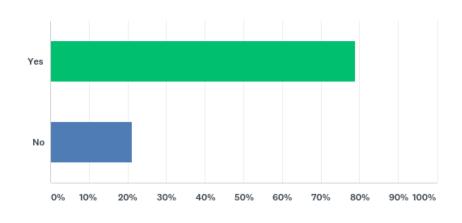
As a participant in today's LAN activity we encourage you to:

- Engage in the chat box. Share your approaches and experiences related to the information being shared and ask questions.
- Apply the information and knowledge being shared to your own facilities and practices to help increase the number of patients dialyzing at home.

#### **Pre-Work Feedback – Question 1**



Q1 Does your facility ask patients what matters to them when they start treatment?

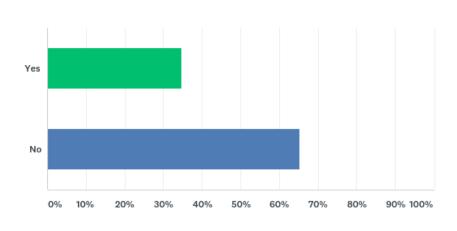


ANSWER CHOICES	RESPONSES
YES	381 (78.88%)
NO	102 (21.12%)
TOTAL	483

## **Pre-Work Feedback – Question 2**





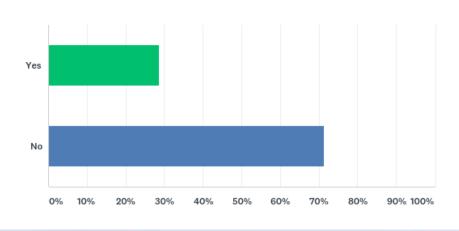


ANSWER CHOICES	RESPONSES
YES	168 (34.64%)
NO	317 (65.36%)
TOTAL	485

#### **Pre-Work Feedback – Question 3**



Q3 Does your facility routinely use the My Life, My Dialysis Choice tool?



ANSWER CHOICES	RESPONSES
YES	138 (28.57%)
NO	345 (71.43%)
TOTAL	483

#### Questions to run on...



- What one idea to increase patients dialyzing at home are you excited to try at your facility?
- What steps will you take to implement a new idea to help patients move their dialysis to home in your patient population?
- What actions have you and your facility taken to help patients dialyze at home and how can you share that to help other patients?

#### **CE Credit Process: Certificate**





Home Modality Quality Improvement Activity (QIA) Learning and Action Network (LAN) Call - August 14, 2018

Thank you for completing our evaluation!

Please click on one of the links below to obtain your certificate for your state licensure.

After you complete the evaluation and click "Done," a screen appears for you to enroll as a new user or existing user in our Learning Management Center. This is our website, not the website of ReadyTalk and is a completely new registration.

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Another way to get around the automatic response issues with healthcare facilities is to register under your personal email account.

#### New User Link:

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#### Existing User Link:

https://lmc.hshapps.com/test/adduser.aspx?ID=d6b99dc6-3186-4eff-a583-e91a0258a2fe

Submit Feedback



# Tools for Approaching Patients About Home Dialysis

Dori Schatell, MS

Medical Education Institute

# MEI Mission: Help people with chronic disease learn to manage and improve their health.



# What We'll Cover:

- Role of emotions in modality choice
- Why to ask "What Matters to You?"
- When and how to use the MATCH-D and My Life, My Dialysis Choice treatment matcher

# Role of Emotions in Modality Choice



Kidney failure is like a personal tsunami







# Strong emotions are *normal*

Terror, anger, depression



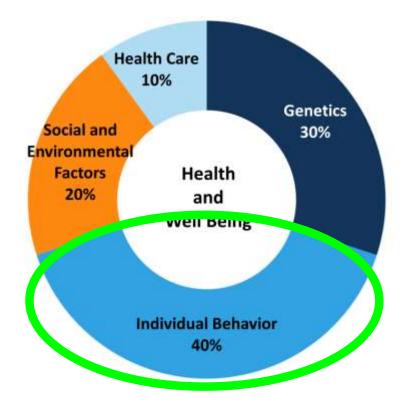
# People cannot learn when they are afraid

Emotional information impairs memory formation - Lindström BR, bohlin G. Emotion. 2012 apr;12(2):384-93



Dialysis affects every aspect of lifestyle

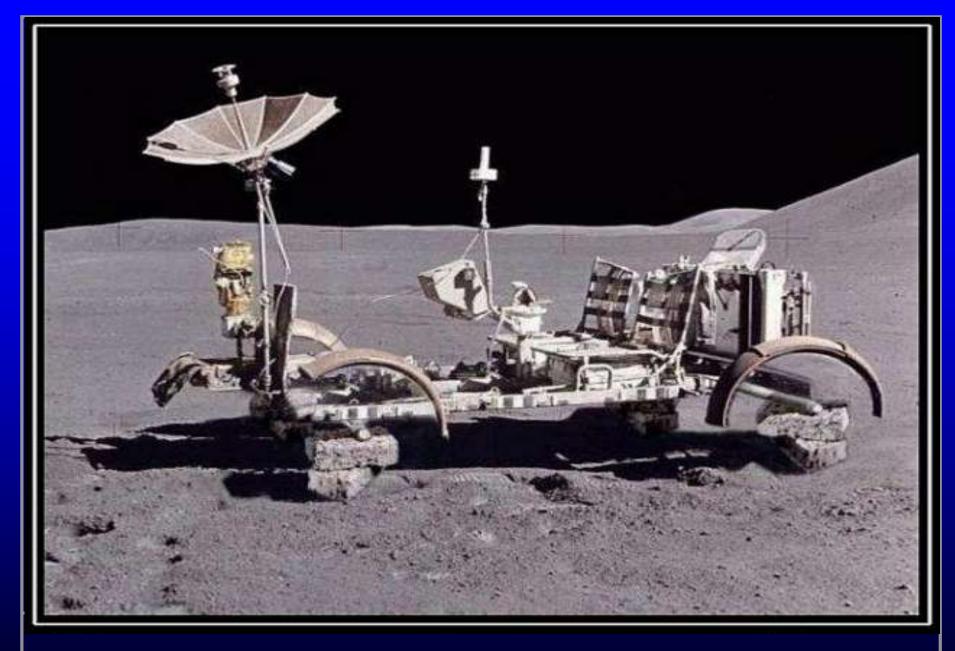
Impact of Different Factors on Risk of Premature Death



SOURCE: Schroeder, SA. (2007). We Can Do Better - Improving the Health of the American People. NEJM. 357:1221-8.



## 40% of Key Health Outcomes are Patient Driven



Houston, We Have a Problem

# Why to Ask "What Matters to You?"



We May View Home Options Like This



**Patients May See Them Like This** 



Without HOPE, patients CAN'T hear us

# When and How to Use the MATCH-D and My Life, My Dialysis Choice Treatment Matcher

# **Method to Assess Treatment Choices for Home (MATCH-D)**











Strongly recommend, address barriers, poor fit



Method to Assess Treatment Choices for Home Dialysis (MATCH-D)

Suitability Criteria for Self Peritoneal Dialysis: CAPD or CCPD

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#### Suitability Criteria for Self Home Hemodialysis; Conventional, Daily, or Extended

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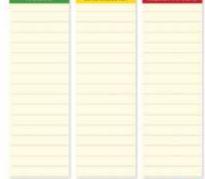
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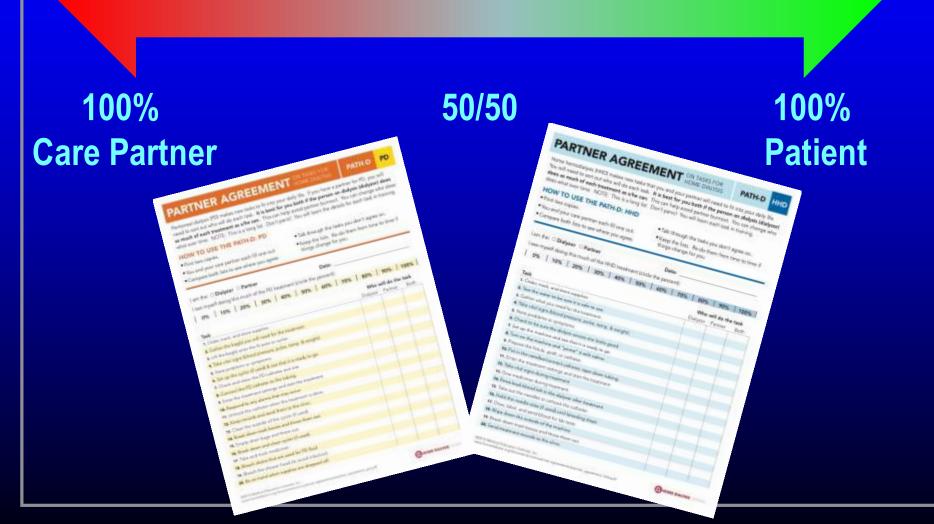
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# Care Partner Involvement



# www.mydialysischoice.org



#### My Life, My Dialysis Choice

a program of the non-profit - 1001

If your kidneys fail, dialysis can save your life.

But, dialysis is not just a medical treatment.

It can also affect every aspect of your lifestyle.

This tool will help you choose the right treatment for you so you can feel your best and live the way you want to.













What matters to you?

Check the values that matter most to you.

For each value you select, you'll be able to rate how each treatment option fits your life.

We'll show you a summary when you're done.

## Help, I Need Dialysis!

How to have a good future with kidney disease



Dori Schatell, MS & Dr. John Agar

# Dialysis Lifestyle "Bible"









#### What matters to you?

Check the values that matter **most** to you.

For each value you select, you'll be able to rate how each treatment option fits your life.

We'll show you a summary when you're done.

#### Lifestyle Values

- I need to be able to work or go to school
- I need to be able to travel
- I want to be able to eat and drink what I like
- ☐ I love to swim and/or take tub baths
- ☐ I will NOT give up my pets
- I want to feel well from one day to the next
- I worry about how much dialysis will cost

#### **Health Values**

- I want to be able to sleep as well as I can at night
- ☐ I want the best chance for a kidney transplant
- I want to avoid taking pills as much as I can
- I want to protect my bones, joints, and nerves
- ☐ I want to protect my heart
- I want to stay out of the hospital
- ☐ I want to live as long as I can



#### I want to stay out of the hospital

With longer or more frequent dialysis, you have a better chance of staying out of the hospital. The type of access you have also plays a role. An access infection can land you in the hospital. Heart problems and fluid overload also cause lots of hospital stays.

#### Rate how well each treatment fits this value



Peritoneal Dialysis & Hospital Stays

rate this: 合合合合

 Do each PD exchange just as you are taught to avoid hospital stays

#### But...

 Average of 113 hospital days per year. NOTE: includes those who switch options in a year



Standard Hemodialysis & Hospital Stays

rate this: 公 公 公 公

 If you follow your treatment plan, you may be able to avoid some hospital stays

#### But...

- Average of 11 hospital days per year. NOTE: Includes those who switch options in a year
- One small study found 1/3 fewer hospital stays for standard home HD than for in-center.



Daily Hemodialysis & Hospital Stay:

rate this: 合 合 合 合

 Daily dialysis means you can avoid going 2 days with no treatment

#### But...

· Average of 9.6 hospital days per year



Nocturnal Hemodialysis & Hospital Stays

rate this: 合合合合

Nocturnal home HD is the most dialysis you can get

#### But...

- Average of 1-6 hospital days/year for nocturnal home HD)
- Average of 9.6 hospital days per year for in-center nocturnal HD

#### My Life, My Dialysis Choice

a program of the non-profit \_\_\_\_\_\_\_

Summary

Progress: Summary \*

#### Results

My Values	<b>å</b> PD	🖺 Standard HD	Short Daily HD	© Extended HD
Work / School	***		**	***
Eating/Drinking	***		***	***
Feeling Well	***		***	***
Survival			***	***
Totals	10	0	11	16

+ Add More Values

#### Save or send your results

Bookmark this page and come back later to see your chart again. Or, fill in your email address and we will send you the link.

We will only use your email address to send you your link. We will not keep it. Promise!

Your Email

Send Link



www.mydialysischoice.org

- Known, progressive CKD
- 2. Urgent start dialysis ("crashes")
- 3. Transplant failure
- Unhappy with current dialysis modality

# **Four Patient Audiences**



2-Phase Study with Nephrologists

# Phase 1: "Bad News" study



8 MDs, 62 patients with eGFR ≤25
Audiotaped visits, surveys
0% asked patients about values
13% of patients interested in home



# Phase 2:



6 MDs (2 from phase 1), 30 patients

My Life, My Dialysis Choice first

~20 minutes; some needed help

97% asked patients about their values

50% of patients preferred home dialysis

MDs loved the tool



# **Nephrologist Reaction**

"The decision aid shifts the focus to the patient and starts off at what's important to them. That's what we should do more of. A lot of times, at least I know I do that, I'm just thinking medically what's probably a better option... We need to sit down with our patients and just go over My Life, see what suits their lifestyle better, and then think about the medical feasibility."

# **Nephrologist Reaction**

"The conversations were really eased. You didn't have to go through the step of breaking bad news. As soon as I entered the room, the summary was in front of me and became a topic of conversation. The patients themselves were saying, 'This is what I was looking at, and what do you think about this?"

# Take Aways

Patients produce their **own** health outcomes

A decision aid supports home dialysis choice

# **Questions**



# Questions?

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https://lmc.hshapps.com/test/adduser.aspx?ID=d6b99dc6-3186-4eff-a583-e91a0258a2fe

Submit Feedback

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# Thank you!