



End Stage Renal Disease (ESRD) Network Learning and Action Network (LAN) Series: Home Modality Quality Improvement Activity

October 9, 2018

Note: Computer speakers or headphones are necessary to listen to streaming audio or get dial-in information from registration confirmation email.

Streaming Audio

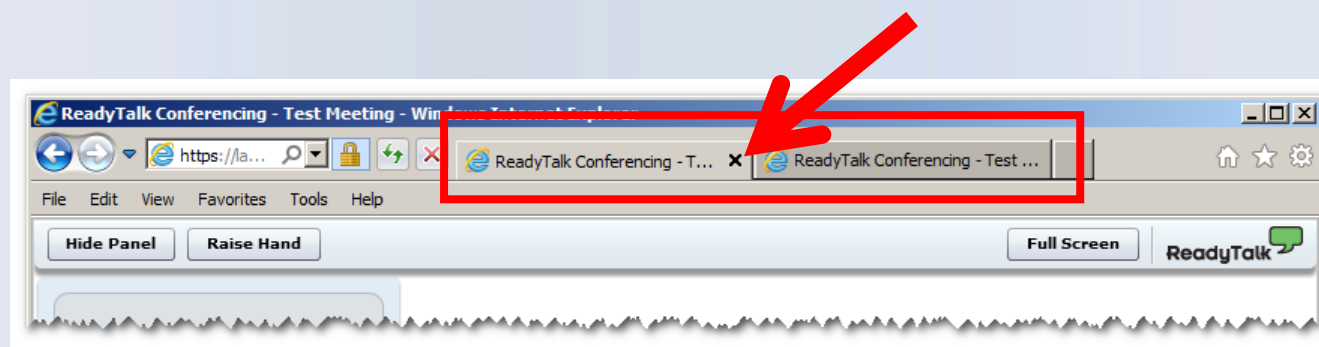
- **Audio for this event is available via INTERNET STREAMING**
- No telephone line is required.
- **Computer speakers or headphones are necessary to listen to streaming audio.**
- NOTE: A limited number of phone lines are available if you are experiencing poor audio quality – send us a chat message!



Note: Computer speakers or headphones are necessary to listen to streaming audio.

Troubleshooting Echo

- Hear a bad echo on the call?
- Echo is usually caused by multiple connections to a single event.
- Close all but one browser/tab and the echo will clear up.

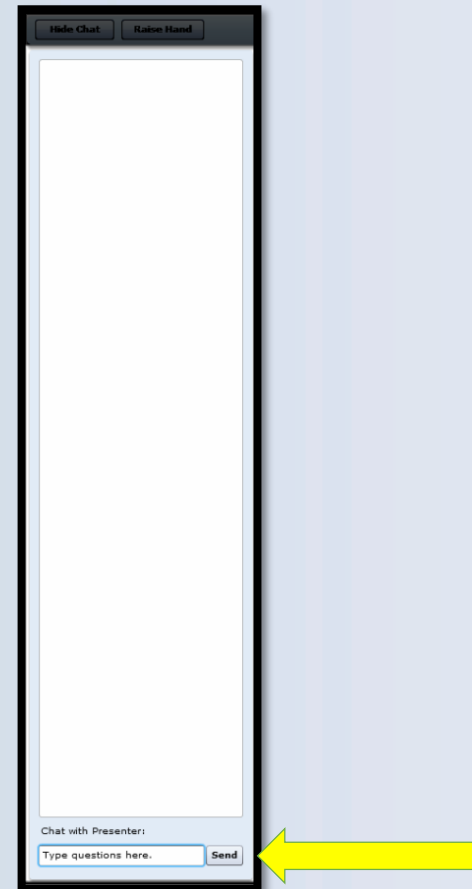


Example of Two Connections to Same Event

Note: *Computer speakers or headphones are necessary to listen to streaming audio.*

Submitting Questions

Type questions in the “Chat with Presenter” section, located in the bottom-left corner of your screen.



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Welcome

Learning and Action Networks (LANs) bring people together around a shared idea, opportunity, or challenge to offer and request information and experiences to improve the identified topic of discussion.

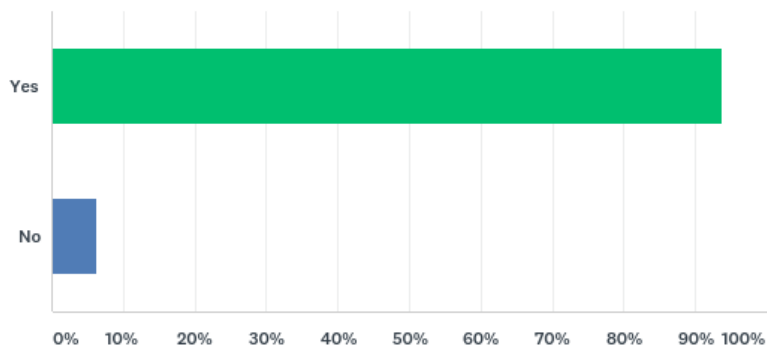
As a participant in today's LAN activity we encourage you to:

- Engage in the chat box. Share your approaches and experiences related to the information being shared and ask questions.
- Apply the information and knowledge being shared to your own facilities and practices to help increase the number of patients dialyzing at home.



Pre-Work Feedback – Question 1

Q1 Does your dialysis facility include caregivers in education about choosing home modalities?

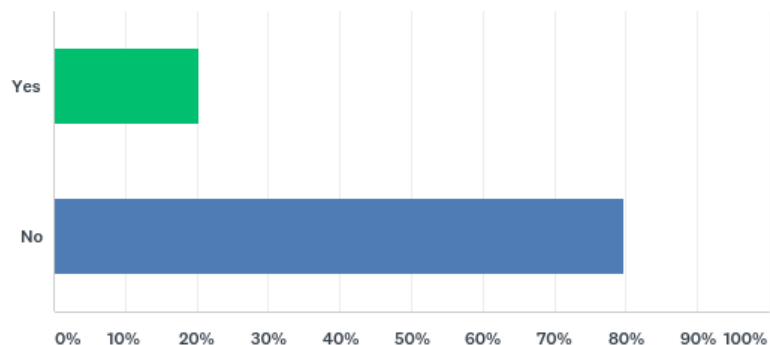


ANSWER CHOICES	RESPONSES
YES	415 (93.68%)
NO	28 (6.32%)
TOTAL	443



Pre-Work Feedback – Question 2

Q2 Does your dialysis facility have a support group so patients can learn from each other and share experiences?



ANSWER CHOICES	RESPONSES
YES	90 (20.32%)
NO	353 (79.68%)
TOTAL	443



Questions to run on...

- What one idea to increase patients dialyzing at home are *you* excited to try at *your* facility?
- What steps will *you* take to implement a new idea to help patients move their dialysis to home in *your* patient population?
- What actions have *you and your facility* taken to help patients dialyze at home and how can *you* share that to help other patients?

CE Credit Process: Certificate



Home Modality Quality Improvement Activity (QIA) Learning and Action Network (LAN) Call - October 9, 2018

Thank you for completing our evaluation!

Please click on one of the links below to obtain your certificate for your state licensure.

After you complete the evaluation and click "Done," a screen appears for you to enroll as a new user or existing user in our Learning Management Center. This is our website, not the website of ReadyTalk and is a completely new registration.

If you do not receive an email after you register, please have your IT staff allow automatic emails from the following domain: hsag.com. Most healthcare facilities block automatic replies. You will need to be able to receive these automatic responses for future events too.

Another way to get around the automatic response issues with healthcare facilities is to register under your personal email account.

New User Link:

<https://lmc.hshapps.com/register/default.aspx?ID=92bbb08b-53a9-425e-be5f-89af35e9bf72>

Existing User Link:

<https://lmc.hshapps.com/test/adduser.aspx?ID=92bbb08b-53a9-425e-be5f-89af35e9bf72>

Submit Feedback



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DEPARTMENT NAME

CAREGIVER COFFEE AND HOME DIALYSIS

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OBJECTIVES

- Overview of Texas Children's Hospital Renal Services
- Provide history and purpose of Caregiver Coffee
- Outline Caregiver Coffee structure and participation
- Identify role of Family Liaison
- Review process TCH's Interdisciplinary Team follows to support patients' dialysis modality selection
- Reeducation on home modality options

TEXAS CHILDREN'S HOSPITAL

- Not-for-profit health care organization
- Committed to creating a healthier future for children and women
- Ranked as the best children's hospital in Texas, and among the top in the nation
- Recognition for its expertise and breakthroughs in pediatric and women's health.
- Affiliated with Baylor College of Medicine





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DEPARTMENT NAME

RENAL SERVICES AT TEXAS CHILDREN'S HOSPITAL

BEST
CHILDREN'S
HOSPITALS

& WORLD REPORT
U.S. News

NEPHROLOGY
2018-19

Ranked #3 in the country
by U.S. News & World Report.





RENAL SERVICES AT TEXAS CHILDREN'S HOSPITAL

- One of largest pediatric nephrology programs in the world.
- Provides diagnostic, therapeutic and long-term care for infants, children and adolescents with all forms of congenital and acquired kidney diseases.
- Care is provided with an integrated, comprehensive, patient and family centered focus interdisciplinary team of nephrologist, advance practice providers, nurses, dietitians, pharmacists, social workers, child-life specialists, psychologists, and quality of life coordinators.
- National leader in renal replacement therapy (RRT) for critically ill children with chronic and acute renal failure, our services include :
 - Outpatient Hemodialysis
 - Home Dialysis - peritoneal and hemodialysis
 - Acute Hemodialysis
 - Continuous Renal Replacement Therapy (CRRT)



HISTORY OF CAREGIVER COFFEE

- Network Patient Engagement
- First meetings in November 2010
- Pilot Meetings – Four sessions held in order to accommodate MWF and TThS am/pm shifts - 10am and 3pm
- Invitations were hand delivered to all HD caregivers and patients along with explanation of our meeting
- Caregivers very receptive and attending
- Provided coffee and refreshments
- Simultaneous Interpreter Provided
- Meet Quarterly



PURPOSE OF CAREGIVER COFFEE

- Enhance communication between Renal staff, improve Patient Experience, ESRD Network Patient Engagement model

Ground rules shared :

- Discussion should be centered around general dept. practice, care provided/quality, operations space, etc.
- No discussion on specific patients or staff to respect privacy (HIPPA)



- Introduce the members of our team by name/role: (i.e. Allied Health, RNs/Tech, Biomed, Leadership, Administrative, Physicians and Fellows)
- Provide education programs and an opportunity for caregivers to meet each other



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ROLE OF THE FAMILY LIAISON





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A CAREGIVER'S EXPERIENCE





EDUCATION AT CAREGIVER COFFEE

- Opportunity to inform caregivers of services provided
- Unit updates and Quality Assessment Performance Improvement (QAPI) review
- Fire Safety
- Emergency Preparedness

NETWORK EDUCATION RESOURCES

- 5 Diamond Presentations
- Network Brochures on Modalities

Fact Sheet on Standard Home Hemodialysis

Fact Sheet on Peritoneal Dialysis

Fact Sheet on Transplantation

What Matters to You?

- Quarterly Network Patient Engagement Calendars

What Matters to You?

Choose the best treatment
option for your lifestyle.





QUALITY IMPROVEMENT ACTIVITY (QIA) SEVEN STEPS TO HOME DIALYSIS

- Step 1: Patient interest in home dialysis
- Step 2: Educational session to determine patient's preference
- Step 3: Patient suitability for home modality
- Step 4: Assessment for appropriate access
- Step 5: Placement of appropriate access
- Step 6: Patient accepted for home modality training
- Step 7: Patient begins home training



PATIENT INTEREST IN HOME THERAPIES

- Education and reinforcement begins early and provided often
 - Monthly Patient Care Conferences
 - Annual Plan of Care
 - Caregiver Coffee
- Includes IDT
 - Nephrologist/nurse practitioner
 - Nurse
 - Social Worker
 - Allied Health





PATIENT SUITABILITY ASSESSMENT

- Living conditions – LMSW and RN
- Ability of family to learn – LMSW, CCLS
- Level of anxiety regarding home treatment – LMSW
- Type/severity of patient's medical condition – MD/NP
- History of patient/family's adherence to regimen
- AVF with self cannulation for Home hemodialysis



BENEFITS OF HOME THERAPIES

- Clinical advantages and improved patient outcomes
- Flexible dialysis schedule
 - Fewer missed school/work days
 - Ability to attend afterschool activities/family events
- Increased independence
- Increase energy, endurance and strength
- Ease of travel



TRAINING HOME THERAPIES

- One-on-one training
- Multiple types of training techniques
- Home simulation room in the hospital
- Infection prevention





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COMMENTS/QUESTIONS?

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Submit Feedback



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