

Clean Hands Can Save Lives!

It's okay to ask your healthcare providers if they have cleaned their hands—with either soap and water or an alcohol-based hand cleaner. Hand hygiene is the number one way to reduce infections in the dialysis center.

Indications for hand hygiene specific to dialysis centers:

- Before and after touching a patient
- Before handling an invasive device or performing any vascular access procedure
- After contact with body fluids, dialysate, mucous membranes, non-intact skin, or wound dressings
- If moving from a contaminated body site to another body site during care of the same patient, such as care of a wound followed by manipulation of a dialysis catheter
- After contact with environmental surfaces and objects (including medical equipment, dialysis machine) in the dialysis station
- Before handling medication or preparing food
- After removal of gloves

Staff is also required to:

- Wear disposable gloves when caring for patients or touching the patient's equipment at the dialysis station
- Remove gloves and wash hands between each patient or station
- Change gloves often during patient care



So, pay attention and gently remind staff if you observe improper hand hygiene. Your welfare is important.

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To file a grievance please contact the Florida ESRD Network (Network 7) at 800.826.3773, Email: Grievances@nw7.esrd.net, 3000 Bayport Drive, Suite 300 Tampa, FL 33607