

### **HSAG: ESRD Network 15**

# Patient Councils, Patient and Family Support Groups, and New Patient Adjustment Support Groups



#### Why Are These Groups So Important?

- Peer support can provide personal connections and help patients better understand their health.
- Support groups teach coping skills.
- Getting together in a group helps people realize they are not alone and provides opportunities to discuss shock, anger, and the feelings of helplessness commonly associated with renal failure.

#### **Tips for Establishing a Group**

- Consider who will make up your group.
  - Will you include patients, caregivers, healthcare professionals, social workers, and/or friends of patients?
  - People will inspire and motivate each other, as well as teach through their own experiences.
- Establish a goal for each meeting.
- Engage interested staff and patients in the planning phase.
- Determine a consistent meeting place, day, and time.
- Create flyers and a poster for the dialysis center bulletin board.
- Consider how to provide information about the benefits of the support group, what a renal support group is, and information about confidentiality.
- Promote the group during every clinic visit.
- Call to remind individuals who expressed interest.
- Keep the group going.
  - Attendance may be sparse at first but will grow as word spreads.

#### **Tips for Running a Group**

- Bring food, journals, and other informative/pertinent information to share.
- Provide structure.
  - Structure could be provided by a book you follow or educational materials you bring to each group.
- Have different patients take turns running the group.
  - Encourage group leaders to bring informational/educational materials that are interesting to them.
- Make sure everyone has a chance to speak.
- Never interrupt a person who is speaking.
- Listen to each other.
- Keep an open mind.
- Respect the opinions of others.
- Avoid telling people how to do something.
  - Instead, offer friendly advice on how you approached or handled a similar situation.

#### **RENAL SUPPORT GROUPS**

The exchange of information and important patient-to-patient collaboration that occurs within a support group is one of the most valuable elements of patient participation. See the list of Renal Support Groups below listed by state.

- American Association of Kidney Patients (AAKP) www.AAKP.org
  - Arizona
    - Phoenix
       Contact: Risa Simon
       risa@transplantfirst.org
       Second Saturday of each month
    - Tucson
       520.693.7365
       Second Thursday of each month
       (for kidney and liver transplant patients)
  - Nevada
    - Las Vegas
       Contact: Richard Blaine
       <u>kidneykid2006@gmail.com</u>
       702.419.2438
       Second Sunday of every month @ 1 p.m.
       Refreshments are served!
  - New Mexico
    - Las Cruces
       Contact: Susan Brown
       susan.brown311@aol.com
       575.496.2627
- National Kidney Foundation (NKF) Peers www.kidney.org
  - Speak with a trained peer mentor who can share experiences about dialysis, transplant, and living kidney donation by calling 855.653.7337.
  - Join an online community at www.kidney.org/online-communities

## POPULAR GROUP DISCUSSION TOPICS

- Modality Choices
- Minimizing Problems of Long-Term dialysis
- Going Back to Work
- Coping with the Renal Diet
- Learning How Others Have Successfully Lived with ESRD
- Communicating with your Physician
- Programs on Renal Vacations
- Holiday Recipes
- Travel tips

#### **CONTACT THE NETWORK**

If you need more direction or assistance with organizing or running your groups, please contact the Network at:

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303.831.8818

https://www.hsag.com/en/esrd-networks/esrd-network-15/