

Ask family members, caregivers, and/or dialyis

Follow-Through

Make a committment and follow through with requirements and deadlines.

- Notify both your dialysis unit and the transplant center of any changes in:
 - Contact information
 - Insurance coverage
 - Health condition

staff to assist with appointment reminders

Be courteous and notify the transplant center if you cannot make an appointment— Someone else might be able to take your slot

To file a grievance, please contact ESRD Network 15 at: 1.800.783.8818, or by mail at HSAG: ESRD Network 15, 3025 South Parker Road, Suite 820, Aurora, CO 80014 | https://www.hsag.com/en/esrd-networks/esrd-network-15/.



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