



End Stage Renal Disease(ESRD) Network Learning and Action Network (LAN) Series: Transplant Quality Improvement Activity

June 19, 2018

Note: Computer speakers or headphones are necessary to listen to streaming audio or get dial-in information from registration confirmation email.

Streaming Audio

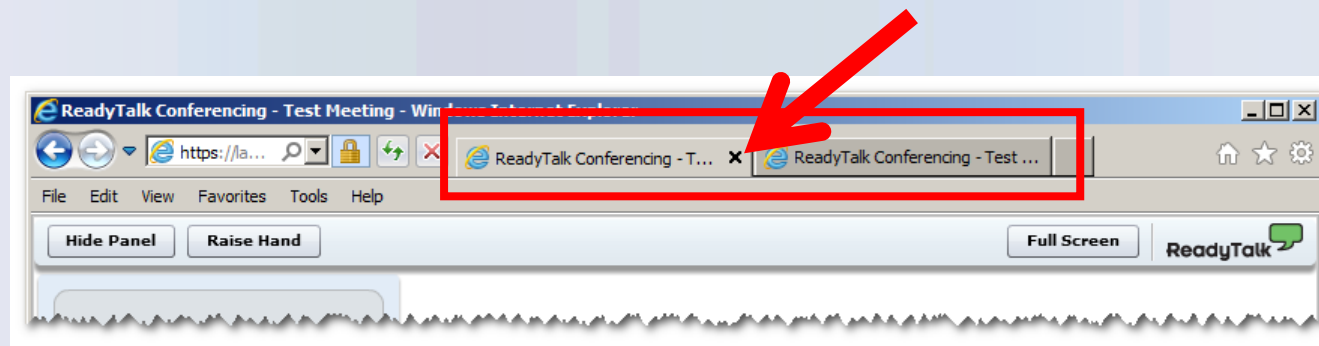
- **Audio for this event is available via INTERNET STREAMING**
- No telephone line is required.
- **Computer speakers or headphones are necessary to listen to streaming audio.**
- NOTE: A limited number of phone lines are available if you are experiencing poor audio quality – send us a chat message!



Note: *Computer speakers or headphones are necessary to listen to streaming audio.*

Troubleshooting Echo

- Hear a bad echo on the call?
- Echo is usually caused by multiple connections to a single event.
- Close all but one browser/tab and the echo will clear up.

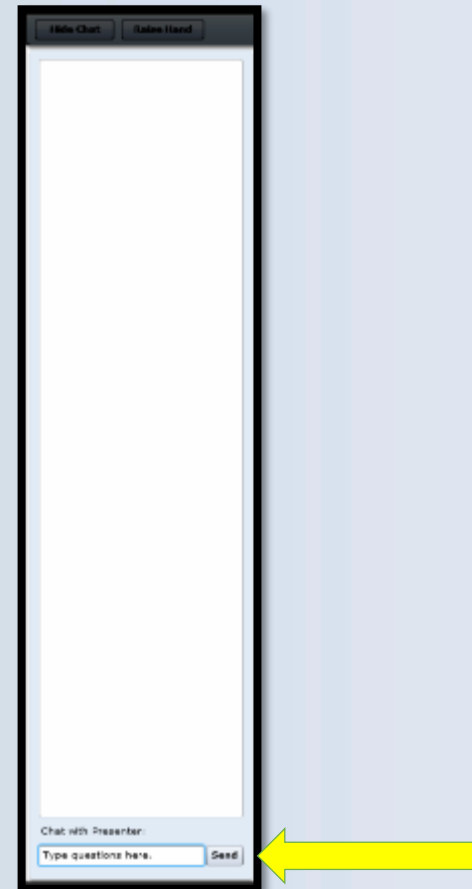


Example of Two Connections to Same Event

Note: *Computer speakers or headphones are necessary to listen to streaming audio.*

Submitting Questions

Type questions in the “Chat with Presenter” section, located in the bottom-left corner of your screen.



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Welcome

Learning and Action Networks (LANs) bring people together around a shared idea, opportunity, or challenge to offer and request information and experiences to improve the identified topic of discussion.

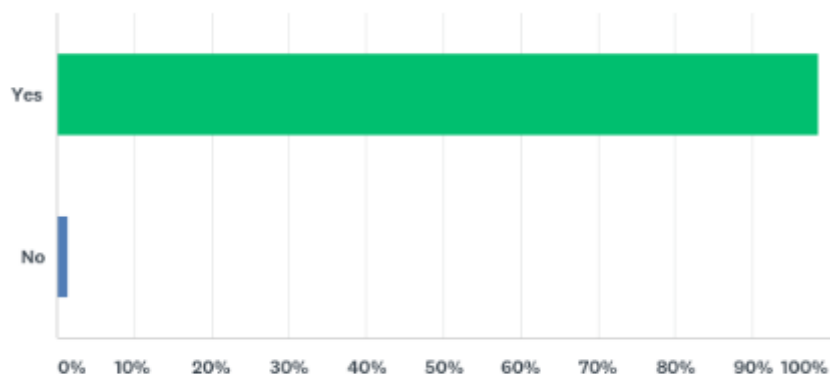
As a participant in today's LAN activity we encourage you to:

- Engage in the chat box. Share your approaches and experiences related to the information being shared and ask questions.
- Apply the information and knowledge being shared to your own facilities and practices to assist patients to be on the transplant waitlist.



Pre-Work Feedback – Question 1

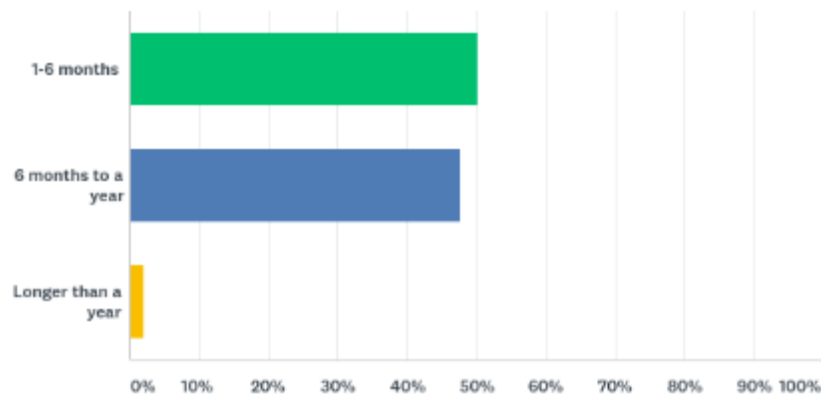
Q1 Do you re-approach patients if they say no to transplant services?



ANSWER CHOICES	RESPONSES
YES	520 (98.48%)
NO	8 (1.52%)
TOTAL	528

Pre-Work Feedback – Question 2

Q2 If yes, how long do you wait to re-approach the patient?

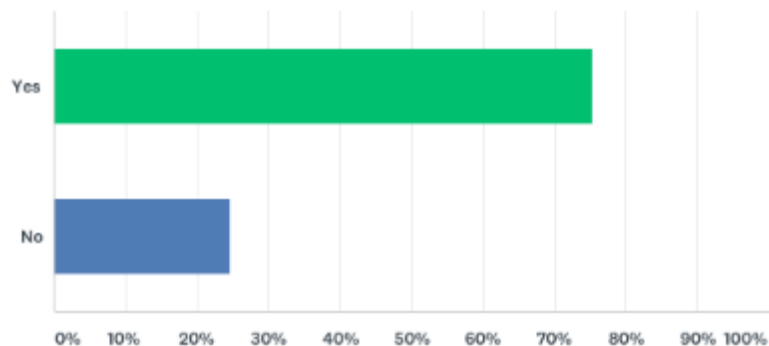


ANSWER CHOICES	RESPONSES
1-6 MONTHS	263 (50.29%)
6 MONTHS TO A YEAR	249 (47.61%)
LONGER THAN A YEAR	11 (2.10%)
TOTAL	523



Pre-Work Feedback – Question 3

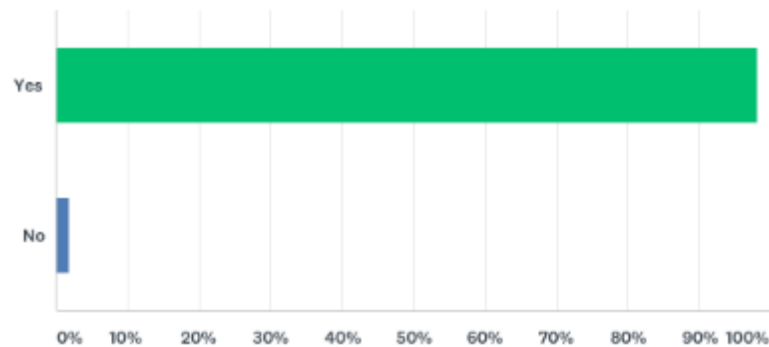
Q3 Do you have a process to help patients overcome barriers to being on the transplant waitlist?



ANSWER CHOICES	RESPONSES
YES	398 (75.38%)
NO	130 (24.62%)
TOTAL	528

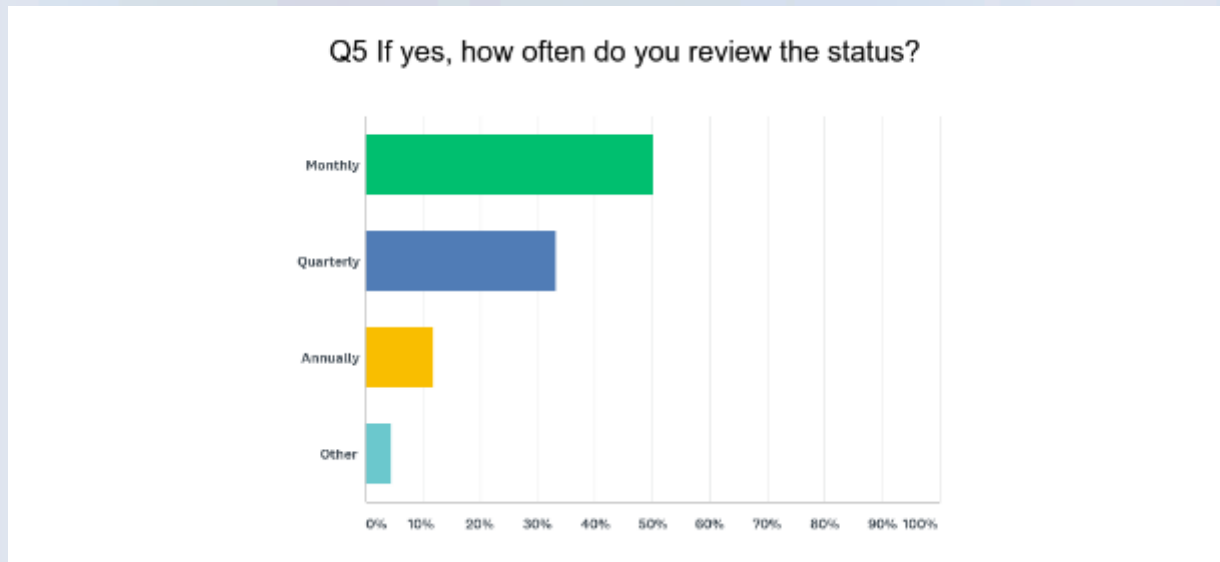
Pre-Work Feedback – Question 4

Q4 Do you review the status of patients that are actively on the transplant waitlist periodically?



ANSWER CHOICES	RESPONSES
YES	517 (98.10%)
NO	10 (1.90%)
TOTAL	527

Pre-Work Feedback – Question 5

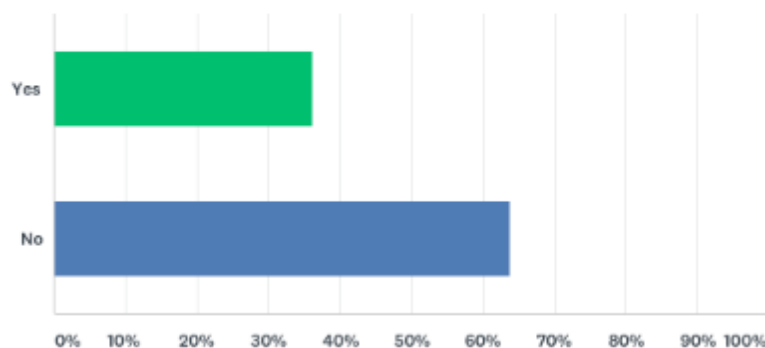


ANSWER CHOICES	RESPONSES
MONTHLY	263 (50.29%)
QUARTERLY	174 (33.27%)
ANNUALLY	62 (11.85%)
OTHER	24 (4.59%)
TOTAL	523



Pre-Work Feedback – Question 6

Q6 Do you have a patient champion for transplant services in your facility?



ANSWER CHOICES	RESPONSES
YES	191 (36.11%)
NO	338 (63.89%)
TOTAL	529



Questions to run on...

- What one idea to assist patients to be on the transplant waitlist are *you* excited to try at *your* facility?
- What steps will *you* take to implement a new idea to assist patients to be on the transplant waitlist in *your* patient population?
- What actions have *you and your facility* taken to assist patients to be on the transplant waitlist and how can *you* share that to help other patients?



CE Credit Process: Certificate



Transplant Quality Improvement Activity (QIA) Learning and Action Network (LAN) Call - June 19, 2018

Thank you for completing our survey!

Please click on one of the links below to obtain your certificate for your state licensure.

After you complete the survey and click "Done," a screen appears for you to enroll as a new user or existing user in our Learning Management Center. This is our website, not the website of WebEx and is a completely new registration.

If you do not receive an email after you register, please have your IT staff allow automatic emails from the following domain: hsag.com. Most healthcare facilities block automatic replies. You will need to be able to receive these automatic responses for future events too.

Another way to get around the automatic response issues with healthcare facilities is to register under your personal email account.

New User Link:

<https://lmc.hshapps.com/register/default.aspx?ID=b939f9d7-a472-4298-9030-68408d284495>

Existing User Link:

<https://lmc.hshapps.com/test/adduser.aspx?ID=b939f9d7-a472-4298-9030-68408d284495>

Submit Feedback



Objectives

- Learn importance of regularly monitoring patients and their transplant status.
- Identify barriers to transplant.
- Understand the importance of utilization and coordination with the Interdisciplinary Team (IDT) and community resources to facilitate a successful transplant process.

TRANSPLANT

FROM THE CLINIC'S PERSPECTIVE

PRESENTER: KAY KERBY, LCSW

POLL

WHEN DO YOU START WORKING WITH YOUR PATIENT ON TRANSPLANT REFERRAL?

- ON ADMISSION
- DURING INITIAL ASSESSMENT/CARE PLAN
- WHEN A PATIENT EXPRESSES INTEREST
- ALL OF THE ABOVE

ADMISSION DAY

THE FIRST APPROACH

KIDNEY TRANSPLANT INTEREST FORM

KIDNEY TRANSPLANT INTEREST FORM

_____ *Date*

_____ *Patient Name*

PLEASE CHOOSE ONE OF THE FOLLOWING:

____ YES, I am interested in more information about Kidney Transplant.

I WOULD LIKE TO BE EVALUATED FOR TRANSPLANT AT:

- ____ CENTENNIAL MEDICAL CENTER
- ____ VANDERBILT MEDICAL CENTER
- ____ ST. THOMAS MEDICAL CENTER
- ____ VETERAN'S ADMINISTRATION (I am a veteran)

____ NO, I am not interested in Kidney Transplant at this time. If I change my mind, I will inform my Primary Nurse or the Charge Nurse.

**Note: If you marked "YES", we are affiliated with Centennial Medical Center, Vanderbilt Medical Center, and St. Thomas Medical Center. The Veteran's Administration (VA) requires that the patient address their interest in Kidney Transplant to their Primary Physician at the VA facility. |*

____ NO, Patient is not a transplant candidate due to _____.

_____ *Physician Signature*

_____ *Social Worker Signature*

_____ *Patient Signature*

Date Referred: _____

30 DAY ASSESSMENT/CARE PLAN

SECOND APPROACH

SEEKING OPPORTUNITIES...

- Care plans and assessments
- Change of heart
- Addressing transplant myths
- Continuing education with patient

TRANSPLANT STATUS

Now we're getting started.

Where we go from here.

THE REAL WORK BEGINS...

- Patient Referral
- Status Determination
 - Referred—Not Evaluated
 - Referred—EVALUATION IN PROCESS
 - (This is where most of the barriers occur)
 - Denied by Transplant Center
 - Active List
 - Not a candidate

A PATIENT'S STORY...

Mary Conley, Peer Mentor
Her Journey

WITH A LITTLE EXTRA EFFORT...

- Lobby Days
- Transplant poster boards
- Clinical Staff support
- Think outside the box
- Be an advocate for your patients

TRANSPLANT POSTER BOARD



IN CONCLUSION...

- Transplant is an ongoing process for the clinic until the operating door closes.
- The only way to keep a transplant list growing is with ongoing monitoring and teamwork by the interdisciplinary team.
- Ongoing **Communication** with the transplant center, patient, physician, and clinic is key to maintaining a strong transplant list.



Questions?



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Submit Feedback



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