# **Frequently Asked Questions**



About the Collection of Patient Race, Ethnicity, and Language Information

### Q: What if I don't want to answer these questions?

A: It is perfectly alright if you do not want to answer these questions. We will provide you care no matter how you choose to answer. However, knowing the answers to these questions helps our hospital provide more personalized care.

#### Q: What do my race and ethnicity have to do with my health?

A: Your race and ethnic backgrounds may place you at different risks for some diseases. By knowing more about you, the hospital will be better able to meet your health needs.

#### Q: Who are you collecting this information from?

A: This hospital collects this information from all patients.

#### Q: Why am I being asked these questions?

A: This hospital collects information on race, ethnic backgrounds, and the language you speak from all our patients to make sure that everyone receives personalized care. By knowing more about you, we will be better able to meet your health needs.

#### Q: What will my information be used for at the hospital?

A: Your answers to these questions can help us to offer more personalized services and programs to you and others like you. Hospitals can also use your answers to make sure that all patients are getting the same quality of care no matter their race or ethnicity.

## Q: Who will see my information?

A: Your information will be kept private and safe. The only people who will see your race and ethnicity information are members of your care team.

**Q: What if I belong to more than one race?** A: You can check off all the races you belong to.

## Q: What if I don't know my race or ethnicity?

A: If you don't know your race or ethnicity, you can talk to hospital registration staff and they can help you decide the best way to answer.

## Q: Who can I ask questions about this?

A: The hospital registration staff and their supervisors are happy to answer any questions you may have.



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